

D.H.O

Daly's Homes, Offices
CLEANING

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21st Nov 2010

Dear Sir / Madam

I am writing to you because I booked a trip to Turkey 4 -12 Nov 2010 I was referred to you by the Flight Centre Indooroopilly by the agent Jarred Ballard.

When I came to the Crown Money exchange I was impressed with the staff the girls on the counter who served me.

They made me very welcome, changed Aussie Dollars to Turkish dollars, explained the change rate, and asked me about my travel to Turkey.

On my return a week ago, I returned to the Crown money exchange and again I got the money changed; they asked how the holiday went. They also had good sense of humour.

I just had to write thank you and your staff for their excellent service that I appreciated. I will return on future trips and will refer your shop to friends and family who are planning trips in the future

Thankyou

Daly Westmore

Daly